

Terms and Conditions – TheDashboard.co.in

Effective Date: 10th October 2025

1. Acceptance of Terms

By accessing or using TheDashboard.co.in ("Service"), you agree to comply with and be bound by these Terms and Conditions. If you do not agree, please do not use the service.

2. Description of Service

The Dashboard is a web-based SaaS platform that provides Amazon review and rating analytics, performance tracking, competitor benchmarking, and review campaign tools for sellers.

3. Account Registration

- Users must provide accurate information during sign-up.
- You are responsible for maintaining the confidentiality of your account credentials.
- We reserve the right to suspend or terminate accounts that violate our policies or misuse the platform.

4. Subscription and Payment

- Paid plans are billed as per the pricing displayed on the website.
- Payments are processed securely through third-party gateways.
- All fees are non-refundable unless otherwise stated.
- You may upgrade, downgrade, or cancel your subscription anytime.

5. User Responsibilities

Users agree **not** to:

- Attempt to reverse-engineer or misuse the service
- Upload or transmit any malicious code
- Use data obtained from TheDashboard for illegal or unethical purposes
- Share login credentials with unauthorized users

6. Intellectual Property

All content, logos, software, and design on TheDashboard.co.in are owned by **TheDashboard** and protected under copyright law. You may not reproduce or distribute any part of the service without written permission.

7. Amazon Disclaimer

The Dashboard is an **independent analytics tool** and is **not affiliated with Amazon.com**, **Inc.** or its subsidiaries. All Amazon data used is publicly available and for analytical purposes only.

8. Limitation of Liability

We strive for accuracy but do not guarantee the completeness of data or analytics results. **TheDashboard** is not liable for any loss, business interruption, or damage resulting from use of the platform.

9. Termination

We may suspend or terminate your access if you violate these Terms or misuse the service. Any pending subscription period will not be refunded in such cases.

10. Governing Law

These Terms are governed by and construed in accordance with the laws of **India**, with exclusive jurisdiction of the courts in **Bangalore**, **Karnataka**.

11. Contact

For any legal or policy inquiries, please contact:

support@thedashboard.co.in

www.thedashboard.co.in